

# JOB OPPORTUNITY INDUSTRIAL RELATIONS GRIEVANCE OFFICER

**DIVISION: HUMAN RESOURCES** 

REPORTS TO: GENERAL MANAGER, HUMAN RESOURCES

## **POSITION SCOPE:**

The Industrial Relations Grievance Officer assists in the coordination of all issues relating to Industrial Relations (IR) at TTPost.

## **KEY DUTIES AND RESPONSIBILITIES:**

- ➤ Assists in the formulation and revision of policies
- > Participate in training preparation and facilitation
- Assist in the collating of absenteeism data for the Corporation and preparation of analysis/report on a quarterly basis.
- ➤ Provide support to the Corporation at the Industrial Court and Ministry of Labour i.e. attend meetings and hearings.
- Ensure all preparations for disciplinary hearings, meetings at the Ministry of Labour, Industrial Court and bi-lateral meetings involving the Union are carried out in an accurate and timely manner.
- > Conduct research and provide relevant and accurate data on Industrial Relations developments in Trinidad and Tobago.
- Ensure all grievances involving employees are documented and advice provided in a timely manner.
- > Prepare disciplinary letters (warnings, suspensions and termination).
- > Prepare monthly and yearly reports on Trade Disputes, Grievances and Disciplinary matters.
- Assist with investigations and conduct grievance and disciplinary assertions.

# **EDUCATION:**

► Bachelor's Degree in HR/IR or any related discipline

# EXPERIENCE:

- At least three (3) years' in a Human Resource environment with particular experience in Industrial Relations in a unionised environment
- > Strong working knowledge of the Industrial Relations Act and current Labour Laws/Regulations

# **ESSENTIAL SKILLS / ATTRIBUTES:**

- > Strong Communication skills, both verbal and written
- ➤ Proficient use of Microsoft Office Suite
- Interpersonal skills
- Team Building Skills
- ➤ Ability to interpret & document information

The closing date for applications is **Nov 27, 2015.** 

Please note that unsuitable and late applications will not be acknowledged.

Applications should be addressed to: -

General Manager, Human Resources Human Resources Division Trinidad and Tobago Postal Corporation National Mail Centre 240-250 Golden Grove Road Piarco, 350462 Trinidad and Tobago